

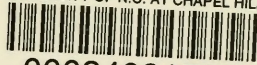
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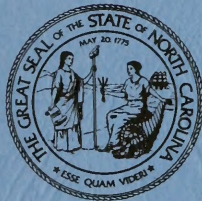
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EIGHTH BIENNIAL REPORT
OF THE
NORTH CAROLINA
STATE LIBRARY

(Reorganized July 1, 1956)



July 1, 1970 – June 30, 1972

Raleigh
North Carolina

EIGHTH BIENNIAL REPORT
OF THE
**NORTH CAROLINA
STATE LIBRARY**

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North Carolina

LETTER OF TRANSMITTAL

Raleigh, North Carolina

To His Excellency ROBERT W. SCOTT

Governor of North Carolina, Raleigh

My dear Sir:

We have the honor to submit to you the Eighth Biennial Report of the North Carolina State Library covering the biennium ending June 30, 1972. This is in compliance with the General Statutes of North Carolina, Chapter 125.

Respectfully submitted,

MRS. GORDON TOMLINSON

*Chairman, North Carolina State
Library Board*

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Governor of North Carolina
The Honorable Robert W. Scott

Department of Art, Culture and History
The Honorable Sam Ragan, Secretary

North Carolina State Library
Board of Trustees

State Advisory Council
Library Services and Construction Act

Office of State Library
Philip S. Ogilvie, Administrator

Office of State Library
Elaine von Oesen, Assistant Administrator

Information Services Division
David Bevan, Director

In-House Information Services
Section

Document Services
Section

Genealogical Services
Section

Interlibrary Services Network
Section

State Agencies Services
Section

Public Library Development Division
Elaine von Oesen, Acting Director

General Consultants
Section

Children's Specialist
Section

Young Adult Specialist
Section

Field Services
Section

Audiovisual Services
Section

Special Services Division
Marian P. Leith, Director

Blind and Physically
Handicapped Services
Section

Services to Residents
of State Institutions
Section

Technical Services Division
Marion M. Johnson, Director

Processing Center
Section

Cataloging Services
Section

Acquisitions Services
Section

BOARD

Appointed by the Governor:

MRS. GORDON TOMLINSON, Mocksville, <i>Chairman</i>	Term Expires 1973
MRS. MOLLIE HUSTON LEE, Durham	Term Expires 1973
MRS. T.T. POTTER, Beaufort	Term Expires 1977
MR. ROBERT B. WILSON, Winston-Salem	Term Expires 1975
MR. JOHN DAYTON WINEBARGER, Boone	Term Expires 1977
MRS. JULIAN E. WINSLOW, Hertford	Term Expires 1975

Ex Officio:

DR. JERROLD ORNE, Chapel Hill
DR. A. CRAIG PHILLIPS, Raleigh

STATE LIBRARIAN – Philip S. Ogilvie

ASSISTANT STATE LIBRARIAN – Elaine von Oesen

BUDGET, PERSONNEL, AND PURCHASING OFFICER –
Mrs. Ruby B. Holloway

ADMINISTRATIVE SECRETARY TO STATE LIBRARIAN –
Mrs. Betsy N. Pearce

FINANCIAL REPORT

EXPENDITURES

State Funds

	North Carolina State Library		State Aid to Public Libraries	
	1970-71	1971-72	1970-71	1971-72
Salaries—Officers	\$ 21,362	\$ 22,266	\$-----	\$-----
Salaries—Staff	257,817	438,857	69,721	73,631
Retirement Contribution	24,500	33,868	6,240	5,459
Social Security Contribution	11,995	17,155	2,888	2,132
Supplies	2,959	3,092	700	676
Communication	7,914	16,688	325	375
Travel	2,043	1,876	5,457	4,802
Printing and Binding	10,649	5,684	180	180
General Expense	821	50,695	103	110
Per Diem and Expense— Members	567	660	-----	-----
Equipment	1,303	8,813	219	688
Books	86,207	88,999	-----	-----
Grants to Counties and Regions	-----	-----	1,792,578	2,000,000
TOTAL EXPENDI- TURES	428,137	688,653	1,878,411	2,088,053
Estimated Receipts	12,794	14,562	-----	-----
GENERAL FUND APPROPRIATION	\$415,343	\$674,091	\$1,878,411	\$2,088,053

EXPENDITURES

Federal Funds

	1970-71	1971-72
PUBLIC LIBRARY SERVICES		
Salaries—Staff	\$ 98,461	\$ 1,764
Supplies	4,432	5,465
Films	53,209	102,587
Communication	7,606	8,136
Travel	3,671	3,695
Printing		5,116
General Expense	2,455	3,350
Equipment	3,502	3,070
Grants to Counties and Regions	569,832	735,243
Contributions to Retirement and Social Security	13,375	86
Grants for Scholarships	11,924	(50)
TOTAL PUBLIC LIBRARY SERVICES	768,467	868,462
PUBLIC LIBRARY CONSTRUCTION		
Grants to Counties and Municipalities	254,831	392,568
TOTAL PUBLIC LIBRARY CONSTRUCTION	254,831	392,568
INTERLIBRARY COOPERATION		
Salaries	1,560	3,648
Supplies	10	241
Communication	9,503	4,108
Travel	950	456

EIGHTH BIENNIAL REPORT

EXPENDITURES

Federal Funds — Continued

	1970-71	1971-72
General Expense	28,008	47,837
Equipment	-----	3,177
Transfer to Services Program for Overhead	1,337	-----
Contributions for Retirement and Social Security		
Receipts	131	441
TOTAL INTERLIBRARY COOPERA- TION	41,499	59,908
STATE INSTITUTIONAL LIBRARY SERVICES		
Salaries—Staff	8,304	-----
Supplies	23	32
Communication	50	50
Travel	1,502	1,477
Grants to State Institutional Libraries	21,000	22,000
Books	3,067	13,230
Contributions to Retirement and Social Security	1,159	-----
Equipment	339	140
Transfer to Services Program for Overhead	437	-----
TOTAL STATE INSTITUTIONAL LIBRARY SERVICES	35,881	36,929
LIBRARY SERVICES TO PHYSICALLY HANDICAPPED		
Salaries—Staff	18,986	6,754
Supplies	1,567	8,928

EXPENDITURES

Federal Funds — Continued

	1970-71	1971-72
Communication	200	467
Travel	415	454
General Expense	389	470
Grants to Cooperating Organizations	6,000	-----
Contributions to Retirement and Social Security	2,534	297
Equipment	5,365	2,697
Books	5,060	10,648
Transfer to Services Program for Overhead	915	-----
TOTAL LIBRARY SERVICES TO PHYSICALLY HANDICAPPED	41,431	30,715
PROCESSING CENTER		
Salaries—Staff	104,678	112,491
Supplies	24,617	20,745
Communication	4,453	2,984
Travel	550	962
Motor Vehicle Operation	114	810
General Expense	8,300	6,058
Insurance and Bonding	58	139
Contributions to Retirement and Social Security	13,792	13,861
Equipment	6,175	-----
Books	708,434	612,140
TOTAL PROCESSING CENTER	871,171	770,190
TOTAL EXPENDITURES	2,013,280	2,158,772
ESTIMATED RECEIPTS	2,369,786	2,234,296
Balance Previous Year	\$ 112,770	\$ 469,276

EIGHTH BIENNIAL REPORT OF THE NORTH CAROLINA STATE LIBRARY

Biennial reports are essentially recorded history. As such they include both drama and trauma as interacting forces shaping progress for the covered period and laying a foundation for future developments. Both were present and active in the eighth biennium of the North Carolina State Library, now officially designated as the Office of State Library of the North Carolina Department of Art, Culture and History, and in the libraries and institutions with which it collaborates in service to the people of the state. Each left its mark upon the biennium and its influence to bear upon the future as State Library and cooperating agencies made their ways with varied gaits, sometimes skipping across sunny meadows of progress, but as often lumbering through shadowy jungles of problems from July 1, 1970 through June 30, 1972.

The eighth biennial journey of the State Library and its companions in service got off to a good start. Encouragement and support of library-aware, library-concerned Governor, State Legislature and Congressional Delegation plus that of other friends of libraries including library-dedicated local and state library boards and staffs, North Carolinians for Better Libraries and state, regional and national library associations were easily discernible. The Advisory Budget Commission held a special hearing on the programs and long-range goals of the State Library weeks in advance of the usual budget request hearings. Governor Robert W. Scott made a major library oriented speech early in the biennium and Mrs. Scott made two. The Governor also moved to sustain the strength of and improve the geographical representation of the State Library Board of Trustees by appointing to its membership for terms ending June 30, 1975, Robert B. Wilson, Jr., of Forsyth County and Mrs. Julian E. Winslow of Perquimans County each of whom brought to it interest and enthusiasm to match that of Paul S. Ballance and Richard C. Erwin, Sr., both of Forsyth County whose terms had expired. Later Governor Scott appointed to that body Mrs. Mollie H. Lee of Durham County to complete the unexpired term of Mrs. Lois S. Neal of Catawba County who had resigned to rejoin the staff of the State Library and whose term on the board was to run through June 30, 1973, and still later he reap-

pointed to the board for terms to expire June 30, 1977, Mrs. T.T. Potter of Carteret County and John Dayton Winebarger of Watauga County thereby maintaining wide geographical representation and restoring minority representation on the board as begun by former Governor Dan K. Moore.

In the meanwhile, the 1969 General Assembly had already provided an increase of \$500,000 in Aid to Public Libraries for 1970-1971, and among electees to the State Legislature in the fall of 1970 were numerous senators and representatives of both major political parties who were outspokenly interested in providing additional Aid to Public Libraries as well as particularly interested in increasing support of the State Library itself to enable it to increase its services with less reliance on unpredictable federal funding. Of special interest to them was expansion and improvement of the North Carolina Interlibrary Services Network linking academic, public and special libraries with and through the State Library by telecommunications for the sharing of information and materials resources. And, when the 1971 General Assembly adjourned it had added well over half a million dollars for these purposes for the second year of the eighth biennium with \$200,000 earmarked for increased Aid to Public Libraries and about \$136,000 for the North Carolina Interlibrary Services Network.

Even so, the eighth biennium was filled with apprehension about the possible effects of State Government Reorganization. The State Library Board expressed a specific desire to be tied in with Education if the State Library could not remain a separate entity and the State Librarian suggested as an alternative the possible creation of a State Department of Information Resources of which the State Library would be a component. Consequently initial reaction to inclusion in the Department of Art, Culture and History was disappointment. After the Honorable Sam Ragan was appointed first Secretary of the new department, however, reorganization moved forward amicably and with reassurance that the long-range goals of the State Library had not suffered in the translation.

There was also concern at the beginning and throughout the biennium about rumored changes of emphasis in priorities for expenditure of funds received under the Library Services and Construction Act as well as fear that the Act might not be funded at all by Congress in the face of Administration inclinations to phase out categorical grant programs in favor of as yet inadequately defined revenue sharing proposals. As it turned out changes in priorities did occur along with an increase in funding of the Act,

and some public librarians met the challenge with some startlingly imaginative and productive projects bearing little resemblance to traditional library services with the result that drama seemed clearly to be triumphing over trauma and confidence was allaying fear.

SPECIAL PROJECTS

13 special public library projects directed to the needs of the disadvantaged won approval of the State Library Board in the second year of the biennium for funding under Title I of the Library Services and Construction Act. One having to do with the acquisition of Black literature and requiring \$56,420 for implementation was designed to give every county a share in this high priority funding. Another, "Public Library Action for Children's Education (PLACE)," conceived by Mrs. Patricia H. Heide-mann, Children's Librarian, Forsyth County Library, fostered and encouraged by Paul S. Ballance, retiring Forsyth County Library Director, and Nicholas M. Meiszer, Forsyth County Manager, and refined by Ms. Jane B. Wilson, Children's Services Specialist on the State Library staff, won the immediate attention and plaudits of regional and national library officials involved with federally funded library programs and attracted the interest of local and regional Model Cities officials in working cooperatively with it. The project had built into it unlimited research possibilities, intentional involvement of inner-city residents and socially rehabilitated persons as staff and sophisticated plans for evaluation of the program by an academic consortium representing varied disciplines. It also had the distinction of being one of the largest, if not the largest, public library project for the disadvantaged developed with Library Services and Construction Act funds in the Southeast, and was visited in February, 1972, by Henry T. Drennan, Senior Program Officer, Library Research and Development, United States Office of Education, Washington, D. C., and Ms. Shirley Brother, Library Services Program Officer, Bureau of Libraries and Learning Resources, United States Office of Education, Region IV, Atlanta, Georgia.

Other approved projects, some of them equally exciting but of smaller proportions, were "Parnassus Project (Outreach Program of Library Services to the Economically Disadvantaged)," Gaston-Lincoln Regional Library; "Project Outreach," Bladen County Public Library; "Multi-Media on Wheels," Columbus County

Public Library; "Humpty-Dumpty (Appalachian Outreach Program)," Avery-Mitchell-Yancey Regional Library; "Extension Service," Randolph Public Library; "In with the People," Public Library of Charlotte and Mecklenburg County; "Special Library Services for the Disadvantaged," Sandhill Regional Library System; "Services to Elderly, Disabled and Handicapped," Central North Carolina Regional Library; "Operation Weekend," Northwestern Regional Library; "REACH (Reaching Every Adult and Child Here)," Appalachian Regional Library and "Library Service for the Aging," Durham City-County Public Library.

SPECIAL SERVICES DIVISION

While such public library projects for the disadvantaged were making history across the state, the Special Services Division of the State Library directed by Mrs. Marian P. Leith was using Title IV-A and IV-B funds from the Library Services and Construction Act and increases in state support to make history in state institutions and in serving the physically handicapped including the blind throughout North Carolina. 18,840 institutionalized North Carolinians were receiving library services at the end of the eighth biennium as compared with only 15,204 two years earlier. Of the less than 10,000 of the estimated total average institutionalized population of 27,000 annually who were not yet receiving such services most were in road camps of the State Department of Corrections. Even inmates of those institutions were participating in a pilot paperback project in 14 camps in Western North Carolina and some other camps around the state were receiving service from nearby public libraries. Among the latter was a library program initiated by the Appalachian Regional Library in Wilkes County with special encouragement from Regional Library Director Charles Abel and formally inaugurated by Commissioner Lee Bounds.

Simultaneous with these developments were increases in service to the physically handicapped including the blind. Talking Book service continued to be in most demand, but there were steady increases in the use of Braille, tapes and the newer cassettes. North Carolina users of these services increased from 4,681 to 7,590 during the biennium and an additional 2,545 South Carolina readers being served by contract from our Dale Street headquarters in Raleigh were taxing the capacities of staff and quarters to keep up with circulation and housing of the Talking Book collection in

particular. As a consequence a decision was made at the end of the eighth biennium to notify the South Carolina State Library that effective July 1, 1973, it would be expected to assume responsibility for Talking Book service in that state although our Special Services Division would continue to handle Braille, tape and cassette services for South Carolinians under an adjusted contract if that was desired.

INFORMATION SERVICES DIVISION

The Information Services (formerly Reference Services) Division, too, saw dramatic growth during the eighth biennium. It also experienced its own particular trauma that was felt throughout the State Library when Genealogy Librarian Margaret Birdsong Price, a member of the staff of the State Library in excess of 44 years, died September 6, 1971, after a brief bout with cancer. It has been noted elsewhere that despite her preoccupation with the past as a genealogist, Margaret Price was attuned to the times in which she lived and was turned off completely by inflexible, self-righteous traditionalists who made of rank, race, religion and imaginary slights cases for disruptive actions and attitudes undermining staff performance and morale. One of her last major contributions to the overall good of the State Library and the specific resolution of a divisional problem was the quiet conducting of an informal survey of staff preferences for a successor to Ms. M. Sangster Parrott who had resigned as division director to accept a full-time teaching position with the Department of Library Science at the University of North Carolina in Greensboro. Thus it happened that some new, valuable programs were initiated and existing programs expanded in the Information Services Division during the eighth biennium under the capable leadership of Ms. Parrott and her successor, David T. Bevan, overwhelming choice of the majority of the professional and paraprofessional members of the division staff to succeed Ms. Parrott.

The North Carolina Interlibrary Services Network (IN-WATS) was expanded to serve Technical Institutes, Community Colleges and other two-year colleges as promised and brought the number of academic, public and special libraries being served to 218. Evidence that two-year academic institutions were ready to use this service was indicated by the fact that of the 18,610 IN-WATS calls received during the biennium, 861 were received from two-year colleges and technical institutes during the 9 months they were eligible to receive the service.

Contractual arrangements were made with the libraries at the University of North Carolina, North Carolina State University, and Duke University beginning at the same time the service was expanded to serve two-year institutions and calling for "on demand cooperation in supplying network service including information and library materials by way of reference service, photoduplication of materials or interlibrary loans." And, Interlibrary Services Network staff at the State Library took on the task of initiating interlibrary loan requests received via IN-WATS from public libraries, wrote and distributed a manual describing services available and instructions for use of the network and otherwise improved on procedures to facilitate rapid and efficient response. In the meanwhile, Title III funds received under the Library Services and Construction Act were still being used to maintain and increase access to the North Carolina Union Catalog at Chapel Hill, and in the second year of the biennium over half of the anticipated 104 microfilm reels of that catalog which lists more than 2 million titles and locates them in some type of library in the state were received at the State Library and in use thereby reducing time lag caused by TWX requests for locations. In fact public libraries could be assured that if a location were found for a title in the state the interlibrary loan form would be typed and in the mail the same morning and efforts were underway to expedite matters even farther by arrangements to call ahead to libraries whereof materials were being requested and to encourage them to get the materials in the mails to requesting libraries in advance of actual receipt of the interlibrary loan form on the way to them at the time.

Another development of special significance was the program for distribution from the 1970 United States Census of Population and Housing of useful statistical data. The Louis Round Wilson Library of the University of North Carolina, Chapel Hill, and the State Library jointly acquired the 1970 Census Summary Tapes for North Carolina and contiguous states and deposited a copy of the North Carolina Tapes with Central Data Processing Division of the North Carolina Department of Administration where they formed the data base for a Census Data Users Service. From this developed a close liaison with the Planning Division of the Department of Administration which was further assisted by State Library acquisition of a complete set of census maps for North Carolina to augment use of the census materials. At the same time other kinds of federal statistical data was becoming available on

computer tape and being purchased or considered for purchase because it permits more detailed data for small geographical areas than does printed report material. This and other kinds of reference and documents materials in addition to new services had increased in-house library use by 56.3% over the previous biennium, and Mrs. Lois S. Neal, successor to Mrs. Price in the Genealogy Section, was seeing a gradual increase in use of that service and anticipating a need to initiate Saturday hours of service in the fall.

CONSULTANT SERVICES TO OTHER STATE AGENCIES

Growth was also the pattern in consultant service to the libraries of other agencies of State Government during the eighth biennium. Organization and cataloging of libraries in the Office of State Treasurer, the Commission for the Blind Library of the State Department of Human Resources and the Museum of Natural History Library of the State Department of Agriculture were added to the responsibilities of the State Library Consultant to Libraries of other State Agencies during the eighth biennium increasing the number of such libraries under Mrs. Dora Zia's supervision to 8. The Public Health Library (also in the State Department of Human Resources), the Division of Community Services and the Forest Service Libraries (Department of Natural and Economic Resources), the Museum of History Library (Department of Art, Culture and History), and the Legislative Library of the General Assembly continued under the general supervision of Mrs. Zia and her assistant while the Budget Division Library in the Department of Administration, the Social Services Library of the Department of Human Resources, the State Parks Library collection of the Department of Natural and Economic Resources, the Board of Higher Education Library, and the Rockingham County Health Department Library all called upon the services of the section one or more times during the biennium.

TECHNICAL SERVICES DIVISION

The mandate given with respect to reorganization of the Technical Services Division under Mrs. Marion M. Johnson's continuing direction was that there should be coordination and merger of similar functions between Processing Center operations and in-house preparations of materials in the eighth biennium. As a con-

sequence acquisition of in-house materials was coordinated with Processing Center ordering and physical processing functions for both were completely consolidated. The overall results have been better end-products at less expense. It has also become possible despite a biennial increase in the State Library book budget of approximately 70% to absorb increases without increasing personnel and to reassume responsibilities for acquiring and keeping records for newspapers, periodicals, and microfilm and of preparing materials for binding and preservation.

Along with these coordinating activities cataloging continued with Ms. Dorothy Grigg's usual attention to excellence and the card catalog expanded from 432 to 576 drawers while the shelf-list grew from 150 to 180 drawers. Recataloging of the old 100's, 500's, and 600's in Dewey were completed and work had begun on the 200's and 700's. These changes were necessary to bring the collection into line with changes in the 18th edition of Dewey.

In the meanwhile, the Processing Center had its most productive biennium since it came into being in 1960. 303,783 books were ordered, cataloged and processed for 57 public library systems covering 87 counties in addition to the 7,929 non-fiction titles ordered and processed for the State Library collection. The Processing Center had exceeded processing a million volumes in its first 12 years of existence by 261,269 at the end of the biennium.

It is also significant that the Processing Center Duplicating Center had improved its performance to the point of being able to assume and handle with appreciable dispatch the duplication of cards for the libraries of other State Government Agency libraries, the North Carolina Union Catalog and a substantial portion of the State Library's in-house collection cards in addition to meeting its primary responsibilities to the Processing Center. The Duplicating Center had assumed the tasks of reproducing printed reports, bibliographies, forms, letterheads, etc., for other divisions of the State Library at the time it was reconstituted as an operation of the Department of Art, Culture and History with the understanding that Processing Center functions were to continue as its first priority.

PUBLIC LIBRARY DEVELOPMENT DIVISION

The Public Library Development Division which has primary responsibility for advising local governments and interested citizens of ways and means of providing and improving public library services with local, state and federal funds continued through the

eighth biennium with Ms. Elaine von Oesen as Acting Director. She reported in December, 1972, that the division had met its responsibilities in the eighth biennium effectively, but minimally with two special consultants, one for Young Adult Services and one for Children's Services, one general consultant, one field librarian, an audiovisual specialist and an auditor with the capable assistance of stenographic and other supportive staff including a special labor consultant for construction projects.

George D. Garretson had filled the position of General Consultant for the first 18 months of the biennium before leaving to become director of the Roanoke County Public Library in Virginia, and Jerry W. Brownlee, formerly the director of the Haywood County Library in North Carolina came to the staff as General Consultant effective March 1, 1972. Ms. von Oesen and the State Librarian supplemented the capable efforts of these gentlemen in trying to meet the demands for general consultant service. Mr. Garretson had visited 170 libraries during his time with the division in the eighth biennium and had conducted two workshops having to do with Reference Services and Weeding respectively. Mr. Brownlee began with an orientation tour of public libraries across the state, conducted a regional workshop on Attitudes and Program Planning and addressed learning center personnel of Community Colleges and Technical Institutes on areas of cooperation between these institutions and public libraries.

Ms. Nancy O'Neal, Field Librarian, served Franklin County from November, 1970 to June, 1971 and Duplin County from December, 1971 to May, 1972, in lieu of professional librarians in those locations. She was instrumental in relocating and revitalizing the Franklinton Branch of the former. She also worked closely with Library Services and Construction Act projects for the disadvantaged and was especially helpful in Bladen County. In July and August of 1971 she pioneered in an investigation of public library services for pre-school children in North Carolina as a member of the staff of the School of Library Science of North Carolina Central University while on leave from the State Library, and she has served as editor of the *North Carolina State Library News Letter* through most of the eighth biennium.

Ryland Johnson, Division Auditor, supported the services of the Public Library Development Division by installing accounting systems in 5 public libraries in line with county and/or municipal fiscal systems and made periodic visits to advise on accounting problems or to audit libraries. He also conducted the annual

collection of statistics from academic, public and special libraries as required by the General Statutes while Mr. Gil Taylor checked, under a contractual agreement with the State Library, on conformity to labor regulations on minimum rates for public library construction projects under Title II of the Library Services and Construction Act. This meant that he worked with the construction of new buildings or renovated and expanded buildings in Anson, Avery, Gaston, Lee, Randolph and Rockingham Counties.

Ms. Jane B. Wilson, Children's Services Consultant, conducted 13 workshops and talked with more than 150 other groups about storytelling, the Right to Read Program, and special subjects. She was appointed by the State Librarian to be the official representative and participant of the State Library for the Southeastern States Cooperative Library Survey and the Right to Read Program in North Carolina and also served the Southeastern Library Association as its representative for the program. She was a member of the Governor's Commission on Children and Youth during the eighth biennium and collaborated with the Special Services Division of the State Library in a workshop at the C. A. Dillon School, Butner, for state institutional personnel concerned with library services to children and young people.

Ms. Nancy F. Wallace, Consultant on Young Adult Services, conducted 8 workshops on young adult services often covering as many as 12 counties in a single workshop. She used young people on her programs to discuss books they had read, to react to new films and to be frank with librarians regarding services which met or failed to meet their special needs. Ms. Wallace also conducted a statewide poll to determine which books high school students throughout the state were reading for pleasure. Some 60,000 students participated, and partially attributable to their response was the preparation of an extraordinarily attractive 8 panel reading list illustrated by the Wake County Public Library's talented Anne Hill and entitled *Outta Sight! Insight: A List for Young Adults*. The list was prepared and printed by the State Library in cooperation with the Public Libraries Section of the North Carolina Library Association.

Ms. Marilyn Rose, Audiovisual Specialist in the division, conducted three workshops around the state during the biennium including one in the form of a preconference institute leading into the 1971 Conference of the North Carolina Library Association. In the meanwhile it was brought to her attention late in the biennium that she and the State Librarian had unwittingly ac-

cepted a statement that materials purchased with Federal funds supporting the film program were "specifically prohibited from being used by schools and other academic institutions serving a special clientele," and each had quoted authoritatively by telephone and in letters this supposed restriction that was in fact opposed to a federal interpretation of the language of the Act publicized four years earlier. Consequently, they began immediately with the urging of Secretary Sam Ragan to correct the misinformation and to plan to extend the availability of film service although it was recognized by all three of them and others that a limited collection and limited staff and facilities would make any expansion difficult.

Ms. von Oesen conducted three workshops to explain the new emphases of the Library Services and Construction Act early in the biennium. She also attended all three phases of an Institute on Statewide Library Planning and evaluation conducted by a team from Ohio State University either in Columbus, Ohio, or Washington, D.C., and she helped plan and participated as a speaker in both Annual Trustee-Librarian Institutes cosponsored by the Institute of Government and the State Library. She represented the State Librarian and acted for him in his absence in numerous meetings and conferences during the biennium, and her overall contributions to library development in North Carolina during the period were especially significant.

Ms. von Oesen completed her term as President of the Southeastern Library Association in the fall of 1970, and was appointed to the Editorial Board of the American Library Association in the spring of 1972. Mrs. Marian Leith continued to serve the Round Table for the Blind and related American Library Association sections and division throughout the biennium. Mr. Ogilvie served as President of the Association of State Library Agencies for FY 1971 and completed a four-year term as a member of the Governing Council of the American Library Association in June, 1971. Other members of the staff served the North Carolina Library Association in various capacities with the distinction typical of Office of State Library Personnel in service to libraries and librarianship.

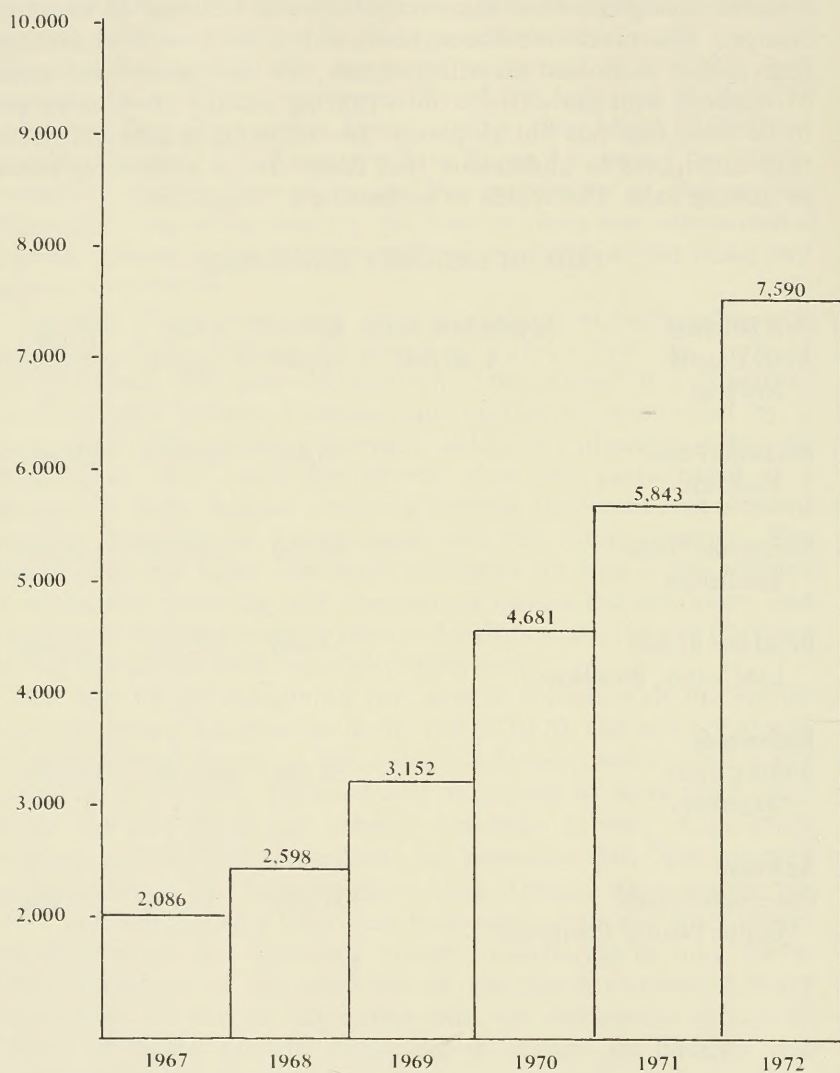
IN RETROSPECT

The eighth biennium of the Office of State Library was a good one far more distinguished for dramatic breakthroughs in services fostered and given than discouraged by the traumas of loss and change. The ninth biennium beckoned it with new challenges from which it showed no will to shrink, for the remembered scent of victories won tantalized it into panting pursuit of victories yet to be won. One has but to peruse the following graphs and statistical summaries to understand that there can be no slowing down or turning back. The words to be heard are "Right On!"

PUBLIC LIBRARY BUILDINGS

New Buildings	Appalachian funds	LSCA II	Local	TOTAL
Avery County Newland	\$ 40,000	\$ 50,488	\$ 82,704	\$173,192
Reidsville Public Reidsville		50,487	284,344	334,831
Randleman Public Randleman		44,550	103,950	148,500
Broadway Branch Lee County, Broadway		13,000	31,500	44,500
Renovation				
Anson County Wadesboro		50,488	147,509	197,997
Addition:				
Cherryville Branch Gaston County, Cherryville		31,221	84,413	115,634

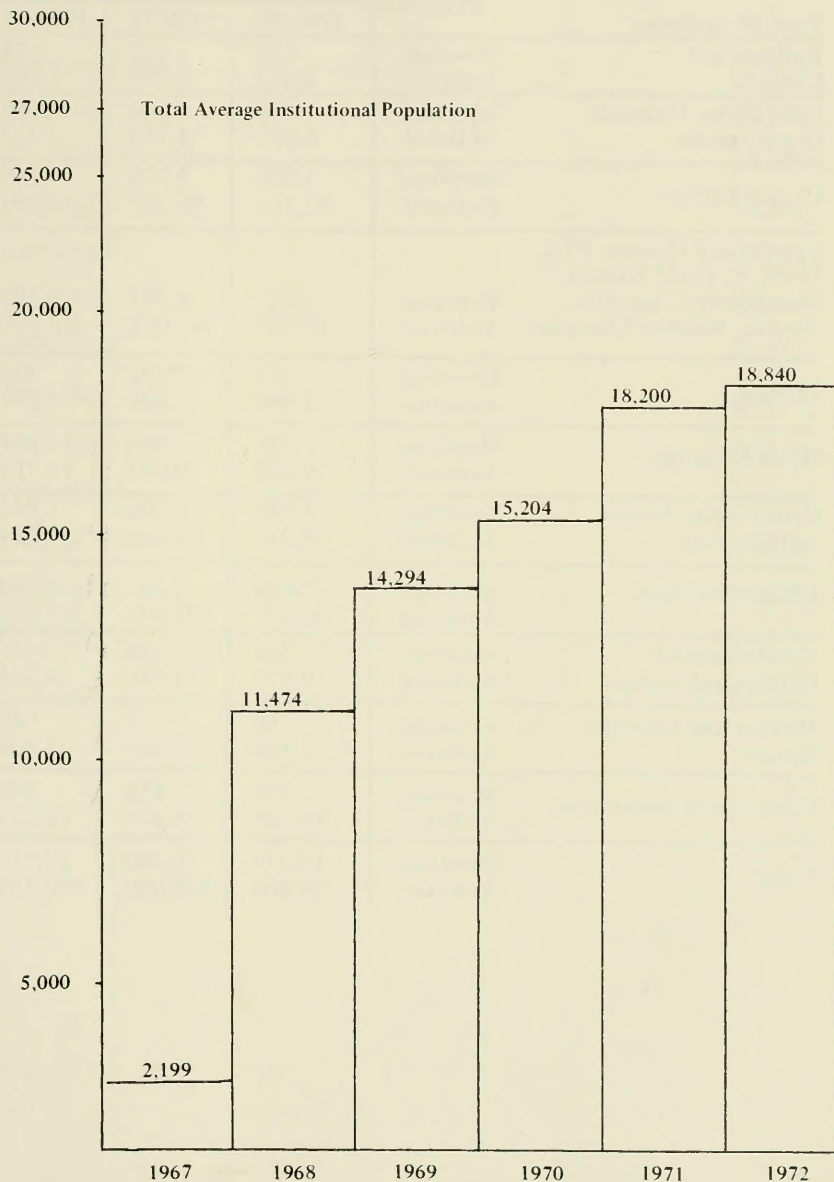
24 NORTH CAROLINA OFFICE OF STATE LIBRARY
SPECIAL SERVICES DIVISION



Blind and Physically Handicapped Served by the Special Services Division
of the North Carolina Office of State Library

NORTH CAROLINA OFFICE OF STATE LIBRARY
SPECIAL SERVICES DIVISION

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Institutional Population Served by the Special Services Division
of the North Carolina Office of State Library

26 **N. C. OFFICE OF STATE LIBRARY FILM SERVICE**
Report of Use

Type of Audience		1969-70	1970-71	1971-72
Business and Industry	Showings	135	229	254
	Audience	2,653	5,791	5,206
Civic Clubs, Fraternal Organizations	Showings	188	144	155
	Audience	6,972	3,753	3,722
Church Groups	Showings	3,016	3,373	4,188
	Audience	92,767	92,207	145,199
Community (Scouts, PTA, Clubs, Y. Study Groups, Social Service Agencies (Health, Welfare, Charities)	Showings	3,827	4,581	6,794
	Audience	117,806	142,022	217,320
Preview	Showings	274	292	392
	Audience	1,569	827	1,274
Home Showings	Showings	921	900	1,562
	Audience	9,032	10,083	13,774
Convalescent Homes and Hospitals	Showings	1,240	1,504	1,824
	Audience	24,931	33,662	38,091
Library Showings	Showings	3,004	4,543	7,572
	Audience	93,627	133,002	237,651
Vocational and Professional Groups	Showings	293	264	438
	Audience	9,477	4,996	8,364
Military and Veterans' Groups	Showings	50	58	42
	Audience	1,839	3,086	1,407
Correctional Institutions	Showings	371	412	496
	Audience	19,191	15,571	18,451
Totals	Showings	13,319	16,300	23,717
	Audience	379,864	445,000	690,459

**Processing Center Volume
1960-1972**

May-June 1960	2,405
1960-1961	60,516
1961-1962	60,209
1962-1963	74,801
1963-1964	79,384
1964-1965	88,589
1965-1966	93,771
1966-1967	106,617
1967-1968	123,436
1968-1969	134,141
1969-1970	133,617
1970-1971	158,561
1971-1972	<u>145,222</u>
Total	1,261,269

NORTH CAROLINA OFFICE OF STATE LIBRARY

Technical Services Division Statistics Acquisitions Record

Month July 1970 - June 1971

Purchased				Gifts				Restored				Withdrawn				
ANF	AF	JNF	JF	ANF	AF	JNF	JF	ANF	AF	JNF	JF	ANF	AF	JNF	AF	PAMS
Jul-Dec. 3578	5			138				2				152	1			177
Jan-Jun. 3342	5			141				1	1			168		1		
6920	10			279				3	1			320	1	1		177
Total Books Purchased <u>6930</u>				Total Books Gifts <u>279</u>				Total Books Restored <u>4</u>				Total Books Withdrawn <u>499</u>				
LSB Jul-Dec. \$1,214.19								TOTAL BOOKS ADDED <u>7209</u>								
Jan-Jun. 1,954.85																
TOTAL \$3,169.04																

CATALOGING RECORD

New Titles										Added Copies & Vols.						Recataloging			
ANF	AF	JNF	JF	Micro-films	N.C. Docts.		ANF	AF	JNF	JF	ANF	JNF	Added Cops.		& Vols	AF	JF		
Jul-Dec. 3609	39	13	2		1953	2	391	9	4	1	138	1	10	60					
Jan-Jun. 3417	31	11	1	1	1799		408	5	1		1031	15	62	38					
7026	70	24	3	1	3752	2	799	14	5	1	1169	16	72	98					
Total New Titles				7124				Total Added Copies				Total Recataloging				1355			
								819				Total							

Library of Congress Cards Jul-Dec. \$1,422.98
Jan-Jun. 987.87
TOTAL \$2,410.85

FOR BOOKS: Jul-Dec. \$28,278.28
Jan-Jun. 27,809.44
TOTAL \$56,087.72

NORTH CAROLINA OFFICE OF STATE LIBRARY

Technical Services Division Statistics

Acquisitions Record

Month July 1971 — June 1972

Purchased				Gifts				Restored				Withdrawn			
ANF	AF	JNF	JF	ANF	AF	JNF	JF	ANF	AF	JNF	JF	ANF	AF	JNF	PAMS
Jul-Dec. 2519	2		2	188				1				208	4	3	
Jan-Jun. 2320	5			156	3			3				107	3		1
4839	7		2	344	3			4				315	7	3	1
Total Books Purchased <u>4848</u>				Total Books Gifts <u>347</u>				Total Books Restored <u>4</u>				Total Books Withdrawn <u>326</u>			
LSB Jul-Dec. \$ <u>119.12</u>															
Jan-Jun. <u>6,780.66</u>															
TOTAL \$ <u>6,899.78</u>								TOTAL BOOKS ADDED <u>5195</u>							

CATALOGING RECORD

	New Titles				Added Copies & Vols.						Recataloging								
	ANF	AF	JNF	JF	Micro-films	N.C. Docts.		ANF	AF	JNF	JF	ANF	JNF	Added Cops.	& Vols	AF	JF		
Jul-Dec. 2295	27		11	4	128	1206	617	427	9	2	6		1713	5	99	94	3		
Jan-Jun. 3576	44		15	2	562	1972	13	408	6	2			1646	10	55	86			
5871	71		26	6	690	3178	630	835	15	4	6		3359	15	154	180	3		
Total New Titles				5974				Total Added Copies				Total Recataloging				3711			
								860											

Library of Congress Cards	Jul-Dec.	\$ 819.40	FOR BOOKS:	Jul-Dec.	\$19,239.39
	Jan-Jun.	1,143.90		Jan-Jun.	28,308.21
TOTAL		\$1,963.30		TOTAL	\$47,547.60

1970-1972 Biennium

Interlibrary loan requests (titles):	Mail	<u>14,771</u>
	In-WATS	<u>25,450</u>

Total Interlibrary loan titles requested: 40,221

Locations requested: 13,747

Locations received: 8,878

Per cent received: 64%

Interlibrary loan requests received from institutions: (Mail and In-WATS)

Community colleges/technical institutes	<u>1,599</u>	<u>5%</u>
Colleges and universities	<u>1,986</u>	<u>6%</u>
High schools	<u>284</u>	<u>1%</u>
Special libraries	<u>536</u>	<u>2%</u>
Public libraries	<u>28,676</u>	<u>86%</u>
Total	<u>33,081</u>	

Total In-WATS calls: 18,610

North Carolina Information Project Requests: 42,860

INFORMATION SERVICES DIVISION

Statistical Summary 1960-1972

Biennium	Attend- ance	% Change	Circu- lation	% Change	Interlibrary	% Change
					Loans Req.*	
1960-62	35,986	—	16,422	—	18,137	—
1962-64	32,135	-11	19,072	-16	17,663	-3
1964-66	33,738	+5	19,177	+0.5	17,649	-0.1
1966-68	24,017	-30	15,657	-18	18,097	+2
1968-70	16,649	-31	34,791	+122	30,094	+66
1970-72	26,020	+56	45,089	+30	48,305	+60

**Subject and title requests*

In order to give a general indication of the use made of the Division's facilities and to place the 1970-72 biennium in perspective, the three categories of attendance, circulation and interlibrary loan requests are shown for the decade of the 1960's and the 1970-72 biennium.

There is a significant decrease in attendance -28.8% and circulation -18% in the 1966-68 biennium due to the Library's move to temporary quarters on Hargett Street. The move was accomplished about midway through the biennium. Even so, there was an increase in the interlibrary loan requests resulting from the creation of the In-WATS system. The increase of interlibrary loan requests continued during the 1968-70 biennium, while the attendance for the same period was far below that of previous years.

**NORTH CAROLINA OFFICE OF STATE LIBRARY
FINANCIAL SUPPORT
July 1, 1962 through June 30, 1972**

	Personnel, Equipment, Contractual Services	Books	Total
1962-1963	\$ 145,353	\$ 18,000	\$ 163,353
1963-1964	173,864	33,300	207,164
1964-1965	175,614	33,300	208,914
1965-1966	189,104	33,622	222,726
1966-1967	192,194	33,822	226,016
1967-1968	254,459	41,322	295,781
1968-1969	251,991	41,322	293,313
1969-1970	397,452	84,622	482,074
1970-1971	405,912	84,622	490,534
1971-1972	741,075	84,622	825,697

This report represents a total increase of 405.5% in a 10 year period.

SUPPORT OF NORTH CAROLINA PUBLIC LIBRARIES 1966-1972

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Sources of Library Income	1966-1967 ¹	1967-1968 ¹	1968-1969 ¹	1969-1970 ²	1970-1971 ²	1971-1972 ²
	\$1,649,781 (.36 per cap.)	\$1,876,479 (.41 per cap.)	\$2,043,961 (.45 per cap.)	\$2,243,821 (.44 per cap.)	\$2,508,726 (.49 per cap.)	\$2,664,469 (.52 per cap.)
Counties	\$3,041,989 (.66 per cap.)	\$3,434,504 (.75 per cap.)	\$3,623,818 (.80 per cap.)	\$4,026,268 (.79 per cap.)	\$4,442,708 (.88 per cap.)	\$5,000,936 (.98 per cap.)
State	\$ 666,250 (.16 per cap.)	\$ 736,250 (.16 per cap.)	\$ 736,250 (.16 per cap.)	\$1,293,125 (.26 per cap.)	\$1,792,578 (.35 per cap.)	\$2,000,000 (.39 per cap.)
Federal	\$ 525,687 (.11 per cap.)	\$ 681,091 (.15 per cap.)	\$ 746,925 (.16 per cap.)	\$ 520,584 (.10 per cap.)	\$ 622,153 (.12 per cap.)	\$ 735,243 (.15 per cap.)
Other (private)	\$ 550,587 (.12 per cap.)	\$ 636,636 (.14 per cap.)	\$ 664,609 (.15 per cap.)	\$ 742,736 (.15 per cap.)	\$ 640,208 (.13 per cap.)	\$ 845,955 (.17 per cap.)
	\$6,434,294 (1.41 per cap.)	\$7,364,960 (1.61 per cap.)	\$7,815,563 (1.72 per cap.)	\$8,826,534 (1.74 per cap.)	\$10,006,373 (1.97 per cap.)	\$11,246,603 (2.21 per cap.)

¹Per capita figured on 1960 U.S. Census population of 4,556,155.

²Per capita figured on 1970 U.S. Census population of 5,082,059.

**NORTH CAROLINA PUBLIC LIBRARY
STATISTICAL SUMMARY
July 1, 1970 — June 30, 1972**

	<u>7-1-70</u>	<u>6-30-72</u>		
Total number public libraries	299	327		
Regional (47 counties)	15	15		
County (includes municipal libraries serving county)	53	53		
Independent municipal	33	34		
Branch	198	225		
Total bookmobiles serving 94 counties	82	82		
Population with access to public libraries (100%) . . .	5,082,059			
	<u>July 1, 1970</u>	<u>June 30, 1972</u>		
Total book stock	5,697,443	6,224,092		
volumes per capita	1.12	1.22		
Total circulation	13,906,899	14,999,257		
(Includes bookmobile circulation)	3,694,566	3,508,421		
Source of library income				
	<u>FY 1971 Amt.</u>	<u>FY 1972 Amt.</u>	<u>FY 1972 %</u>	<u>Per Capita</u>
City or Town	\$2,243,821	\$ 2,664,469	24	\$.52
County	4,026,268	5,000,936	44	.98
State Aid	1,293,125	2,000,000	18	.39
Federal Aid	520,584	735,243	7	.15
Other	742,736	845,955	7	.17
	<u>\$8,826,534</u>	<u>\$11,246,603</u>	<u>100</u>	<u>\$2.21</u>
Operating expenditures:				
Personnel Costs	\$5,438,085	\$ 6,909,283	64	\$1.36
Library Materials	1,760,581	2,452,002	23	.48
Other	1,166,531	1,346,778	13	.27
	<u>\$8,365,197</u>	<u>\$10,708,063</u>	<u>100</u>	<u>\$2.11</u>
Capital expenditures	\$1,211,661	\$ 1,300,698		
Libraries with tax votes	30	31		
Counties	16	16		
(Anson, Caldwell, Cherokee, Cumberland, Davidson, Forsyth, Gaston, Granville, McDowell, Mecklenburg, Montgomery, Polk, Rockingham, Rutherford, Sampson, Union)				
Cities	14	15		
(Aulander, Black Mountain, Granite Falls, Greensboro, Henderson, Hickory, High Point, Pinebluff, Rocking- ham, Statesville, Wallace, Washington, Weldon, Whiteville, plus Mount Airy — 1972)				

